



FEMA

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News Release

DISASTER RECOVERY CENTERS TO OPEN IN MILWAUKEE COUNTY

NEW BERLIN, Wis. – Disaster Recovery Centers (DRCs) will open Wednesday in Milwaukee County. Residents who were affected by severe storms, tornadoes and flooding July 20-24 will be able to meet with disaster recovery specialists **face-to-face** at two locations.

**City of Milwaukee Dept.
of Public Works
3850 N. 35th St.
Milwaukee, Wis. 53216**

**Milwaukee Brotherhood of Firefighters
Association
7717 W. Good Hope Road
Milwaukee, Wis. 53223**

The DRCs will be operated jointly by Wisconsin Emergency Management (WEM) and the Federal Emergency Management Agency (FEMA) daily from **9 a.m. to 7 p.m., CDT. This week, the center will be open Wednesday through Sunday. Hours for next week will be announced when scheduled.**

Before visiting a DRC, applicants should apply for assistance online at www.disasterassistance.gov or by calling **1-800-621-FEMA (3362)**. Speech- and hearing-impaired individuals may call **(TTY) 1-800-462-7585**. The hotline is open from 7 a.m. to 10 p.m., seven days per week.

Bilingual specialists will be on hand at DRCs to help guide individuals through the disaster assistance application process and to explain information about other disaster programs available from the U.S. Small Business Administration, state and local agencies and voluntary organizations.

SBA low-interest disaster loans are available for homeowners, renters, businesses and private non-profit organizations of all sizes to cover uninsured damages from the severe storms and flooding. SBA customer service representatives will be present at the DRC to answer questions, explain the application process, issue applications and help individuals complete their

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applications. Information and assistance from SBA is also available online at www.sba.gov/services/disasterassistance, or call 1 800-659-2955, (TTY) 1 800-877-8339.

For federal/state disaster assistance, residents must apply with FEMA even if they have already provided damage information to local officials, other agencies or organizations.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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